



# TAG

The Apple Group

Ref: 2007 11 07 srt letter.doc

7 November 2007

Cape Town  
8000  
South Africa

Attention: Mr Dave Marock

## **SUPPLY OF SERVICE TO THE APPLE GROUP IN SOUTH AFRICA**

This letter serves to confirm that Mr. Dave Marock and his group of companies have provided service to us under contract for the specialist tasks associated with managing disaster recovery projects or working with hazardous materials. These tasks we appoint their companies to vary from attending to traditional hazardous materials (HAZMAT) to fire fighting / extinguishing and managing complex ancillary site services.

I can state without hesitation that Mr. Marock and his group provide a level of service and professionalism that we have not been able to find from any other HAZMAT supplier in South Africa and compares with the best we have worked with in our international markets. Our company carries out project work in South Africa, Europe, India, Asia, and Australia.

For the purpose of validating my statement above I refer to only two of the various specific projects we have tasked Mr. Marock with;

### **CASTROL PAARDEN EILAND - FIRE AND PETROCHEM SPILL**

The Apple Group was appointed by the reinsurers of Castrol SA to attend to the recovery of business at the Castrol Paarden Eiland site. A devastating fire in their depot caused contamination and fuel spills in the area surrounding the depot. Of great concern was the fact that a vast quantity of chemicals had entered the storm water system within Paarden Eiland. The clean up task was completed for the sum of approximately R 2,8 million. We arranged payment to Mr. Marocks company for service provided and we reported the successful clean up operations to our reinsurance principals in Europe. When the final clean up bill was presented the Directors of the insurance company flew from Europe to

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Cape Town to inspect the site as they initially could not believe that the task could have been completed at such a reasonable price. In Europe the cost of such a clean up using the standards adopted by Mr. Marrock would have been priced at a level far higher than the final bill we were presented with. There are obviously regional issues that helped to contain the price.

### **MEADOW FEEDS - FISANTERKRAAL**

The Premier Foods Group, a long standing client of our company, discovered a fire in one of their animal feed silos. They had placed imported feed into a steel silo and only after filling the large silo did they notice a rapid thermal build up within the feed. For purpose of brevity I will not explain the chemical reasons for this thermal rise, suffice to say before they could remove the feed combustion started. A fire within a silo is very dangerous. It is not possible to easily access the silo to fight the fire. The chemistry of such a fire allows combustion to sustain and even potentially explode so we were under extreme time pressure to resolve the issue. Mr. Marrock and his team together with assistance from supplier to his company (Afrox) provided a highly complex technical solution to blanket the fire and remove the feed from the silo. This task required large volumes of carbon dioxide to be pumped into the silo to blanket the fire and then a temporary screw conveyor to be inserted to the side of the silo to excavate the feed out of the silo. As the feed exited the silo and was exposed to oxygen it immediately burst into flame. The HAZMAT team had this aspect covered and they continuously extinguished the fire at the mouth of the screw conveyor. The hazardous chemistry within the feed required special handling and disposal. Mr. Marrock took care of all logistics and arrangements for us. I cannot remember the exact cost of this complex task - I can review our files if necessary to establish the exact cost - suffice to say the silo and surrounding structures were saved. The client saved many millions of Rands of potential loss.

I trust this brief letter provides some insight as to the Spill Response Team methods of operation and ability to attend to complex HAZMAT situations. Please feel free to contact me if any further information is required.

Yours sincerely



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